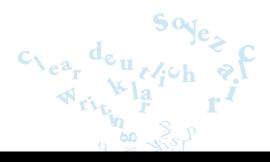


# RUNNING A CLEAR WRITING CAMPAIGN

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**European Commission** 





#### **EURISH**

DG Translation 8:31



# WHY IS CLEAR WRITING IMPORTANT?

**Practical** 



Legislation (rights and obligations)



Productivity (wasted time)

**Political** 



Reputation (unprofessional / uncaring)



**Euroscepticism** 



#### **CLEAR RESULTS**











### RUNNING A CAMPAIGN









# EUROPEAN COMMISSION IN NUMBERS



30,000 employees



24 languages



### CHALLENGES



Writing in non-native language



Complex subjects



Time pressure



#### How many full stops can you find?

In order to supplement and amend certain non-essential elements of this Regulation, the power to adopt acts in accordance with Article 290 TFEU should be delegated to the Commission in respect of a European code of conduct on partnership, supplements and amendments of Sections 4 and 7 of the CSF, criteria for determining the level of financial correction to be applied, specific rules on the purchase of land and combination of technical support with financial instruments, the role, liabilities and responsibility of bodies implementing financial instruments, the

management and control of financia consequent adjustments in respect annual instalments for financial inst costs and fees on the basis of perfc capitalised management costs and for net revenue generating operation or subsectors within the fields of IC sectors or subsectors, the methodo operations, additional rules on the r included in PPP agreements which expenditure, the definition of the fla corresponding rates applicable in U major project, the criteria for determ conditions and procedures to be ap by the responsibilities of Member S systems established by managing a



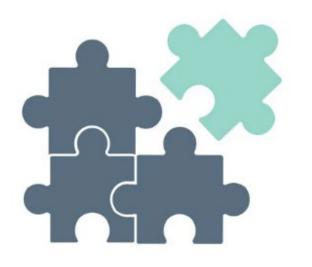
o financial instruments and the nent of a system of capitalisation of iteria for determining management ell as rules for the reimbursement of )-credit, the adjustment of the flat rate shment of a flat rate for certain sectors d energy efficiency and adding t revenue for net revenue-generating rations, minimum requirements to be ation concerning eligibility of ed on existing methods and i carrying out the quality review of a I, the data to be provided and the are irrecoverable shall be reimbursed computerised form within monitoring idit trails, the scope and content of

audits and the methodology for sampling, the use of data collected during audits, and the criteria for determining serious deficiencies in the effective functioning of management and control systems, for establishing the level of financial correction to be applied and for applying flat rates or extrapolated financial corrections.

One sentence 408 words long!



### OVER TO YOU.G.



What are the challenges in your organisation?



#### STARTING OUT



Calls for clear and concise legislation, better communication with public



Fight the fog campaign

→ editing service

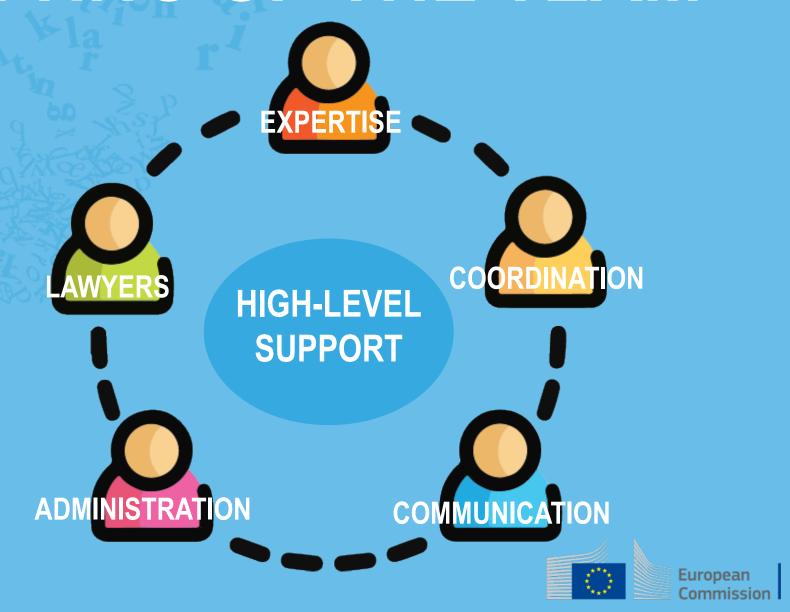


Raised awareness about clear writing

→ Commission takes action



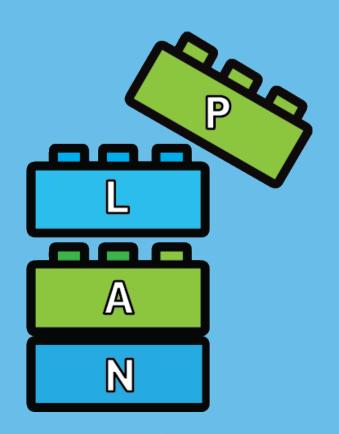
### SETTING UP THE TEAM



# ORGANISING YOUR CAMPAIGN









#### LAUNCHING YOUR CAMPAIGN



- Build the expertise
- Use external examples
- Get high-level support
- Involve other services
- Be inclusive
- Have a plan



- Try to do it alone
- Be impatient change takes time



#### WHY A CAMPAIGN?





#### WINNING PEOPLE OVER

Managers



Talk to people, be flexible



Pick your battles

Colleagues



Demonstrate added value



**Tailored advice** 



#### **EXAMPLE**

'A new analytical method to determine polycyclic aromatic hydrocarbons in food matrices of animal origin has been developed by JRC'

'Grilled and BBQ'ed meat can now be tested for cancer–forming substances, thanks to scientists at the European Commission.'





#### RUNNING A CAMPAIGN



- Drip feed information
- Tailor your message
- Keep it relevant
- Link clear writing with the organisation's strategy and vision
- Pick your battles



▶ Don't give up! ☺



#### **OVER TO YOU...**

It's not my problem

It's a waste of time

I write clearly already

Clear writing is too expensive

Good for public image

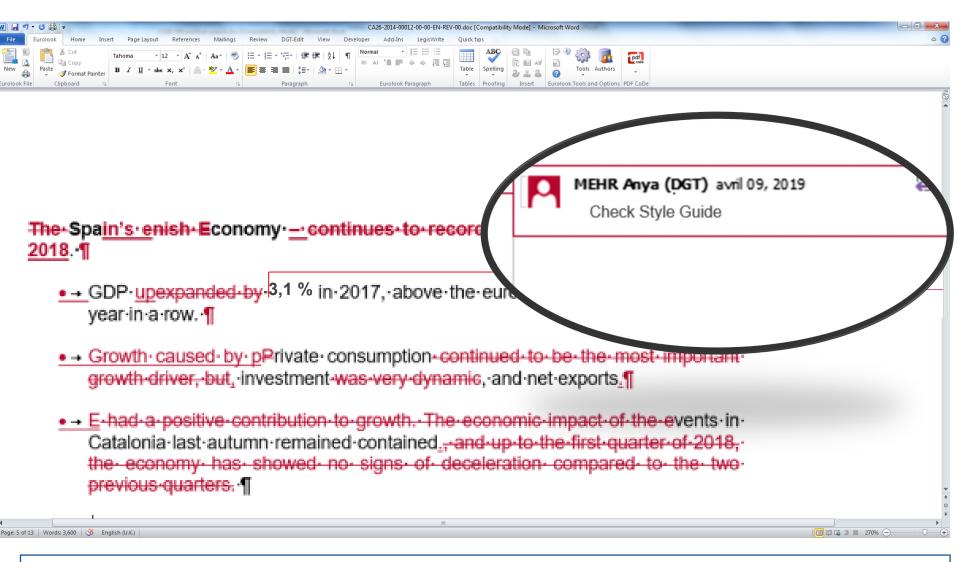
People will understand your message

It'll save time in the long run

Worth investing in!



#### **EDITING TEAM: WHAT WE DO**



Our changes are suggestions, made in tracked changes, for the author to consider.

# Cyear deu rich & OUR RESOURCES



How to write clearly (24 languages)



Writer's toolbox



#### **TRAINING**



Tailored training sessions for teams and local projects

Lunchtime sessions

Online tutorial

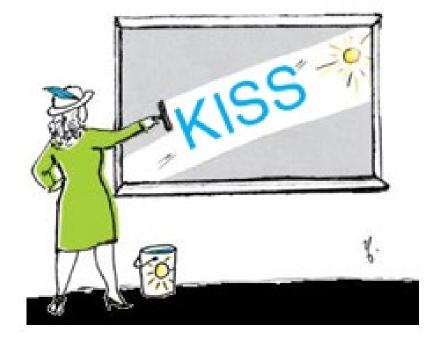
Webinars



## CLAIRE









#### Don't write this:

It furthermore seems appropriate to enable a preliminary regime with a control on the volume of products that are placed on the market using this procedure with their conformity assessment based on the results of initial compatibility studies.

**Problem:** long sentence (38 words) containing a lot of ideas, jargon (regime), incorrect usage (control)

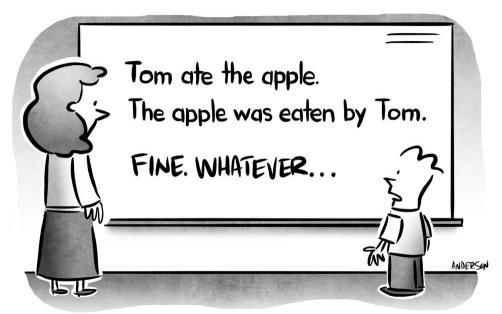


#### Instead, write this:

There should be preliminary arrangements for limiting the volume of products placed on the market. Their conformity should be assessed on the basis of initial compatibility studies.

Solution: two shorter sentences (27 words) with one idea per sentence, fewer nouns





"That's the passive aggressive voice."



#### Don't write this:

Monitoring the implementation of the strategy in each Member State is done by the sector contact points.



#### Instead, write this:

The sector contact points monitor implementation of the strategy in each Member State.



#### **AWARENESS RAISING**





#### MEASURING IMPACT



**Evaluation** 



Participation



Better texts received for editing



Raised awareness



#### **KEEPING THE MOMENTUM**



- Give people tools
- Evaluate and measure
- Make it fun
- Make it voluntary
- Encourage and reward



- Don't give up!
- Don't stick to things that aren't working



#### RECAP: WHAT'S INVOLVED

external pressures, internal challenges

support from hierarchy and expertise

collecting feedback, measuring impact, adapting

training, editing and advising, rewarding

survey and recommendations



#### OVER TO YOU...



3 things you'd introduce to promote clear writing if you had no limits



3 things you'll do immediately when back in the office

